GCC

Implementation and Training

Getz Clinical

Elegant eHealth solutions for every hospital

No cost implementation

GCC is a fully integrated suite of clinical software modules designed specifically for the acute care environment. Our range includes modules to automatically capture patient data in the preoperative, intraoperative and postoperative phases, as well as surgical and acute pain management recording.

GCC is delivered as a fully managed solution through a Software as a Service (SaaS) and Hardware as a Service (HaaS) subscription offering for operating theatre and PACU/recovery bay based modules, and SaaS for web-based modules.

Subscriptions ensure that our clients receive ongoing support, service delivery and the latest in product innovation. Fixes, patches and upgrades are automated so the workload on hospital IT departments is minimised.

GCC operating theatre and PACU/recovery bay modules are accessed via purpose-built Getz Touch medical-grade hardware devices provided to our clients, or via web-based portals and mobile devices. Getz Touch devices are replaced every four years.

Subscription packages can be upgraded easily and seamlessly. Modules can be deployed individually or in an integrated package at any time to support continuing care for patients.

Hospitals pay for the GCC solution once it is operational. Our month-to-month subscription offering has no lock-in contract terms. There are no upfront implementation or integration costs.

Our standard implementation program is completed, on average, in a 12 week period per facility and includes configuration and training.

Implementation deliverables

At the conclusion of the Getz Clinical implementation program, your hospital will achieve the following outcomes:

- All GCC modules will be operational and accessible via secure web browsers, and configured to your clinical, operational and legislative requirements.

- The picklists in each module will be configured to reflect your medication, infusions, equipment and other preferences.

- Getz Touch devices will be installed and operational in your induction bays, operating theatres and recovery bays and fully-integrated with all your patient monitors, regardless of the make or model.

- Interoperability will be achieved via full integration with your requested patient administration systems, electronic medical records and theatre management systems with configured HL7 messaging.

- Patient data will be stored in a dedicated cloud server location, encrypted and protected at multiple levels to ensure security and recoverability.

- Anaesthetists, nurses and other clinicians will receive training in the use and application of all installed GCC modules, and technical staff will receive training in administration and support tools and processes.

Elegant eHealth solutions for every hospital

GCC modules are used in hospitals **50+** **and medical centres on four continents**

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Implementation program

For each hospital facility, our standard implementation program is completed within a 12 week period.

Our implementation team is on site at key times during the program. The team will work closely with your hospital's teams to ensure a smooth transition to an operational GCC solution.

The program is delivered over three key stages:

- **Governance** – we lead face-to-face meetings with key stakeholders under a governance framework where risks and issues are managed along with project objectives and timeframes. Regular governance meetings are held to support communications and actions for a smooth implementation of the GCC solution.

- **Implementation Planning Study** – this supports the identification of requirements necessary to commence the implementation program. Important considerations for the Implementation Planning Study include gathering requirements for user access security and product support, and identifying integration specifications. If there is a change advisory board process within your facility we will seek to identify and work within their specific work processes and timeframes. At the conclusion of the study the governance group will confirm an agreed commencement date for implementation.

- **Implementation** – once the Implementation Planning Study is complete we enter the final stage where we deliver our 12 week implementation program. During this phase we complete the physical installation of all Getz Touch and Getz Connect devices, integrate Getz Touch devices to patient monitoring equipment, complete HL7 integration with downstream systems, configure user access and network connections, and deliver all training. The phase concludes with go live and post go live support.

Elegant eHealth solutions for every hospital

HIPAA (Health Insurance Portability and Accountability Act) compliant

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'[The Getz Clinical modules] gives me the ability to clearly interpret the patient's anaesthetic journey. It allows me to easily and concisely record my nursing cares in the post anaesthetic unit, giving a smooth transition for the patient and a greater overall picture of the patient's surgical journey. I couldn't go back to scrawled paper notes.'

Bobbi van Dinther, Registered Nurse, Forté Health

Implementation training

Our implementation program provides a variety of training tools to ensure your organisation is familiar and comfortable with GCC before the modules go live in your hospital.

Our implementation process includes user training scheduled around staff rosters to ensure smooth integration into existing hospital operations.
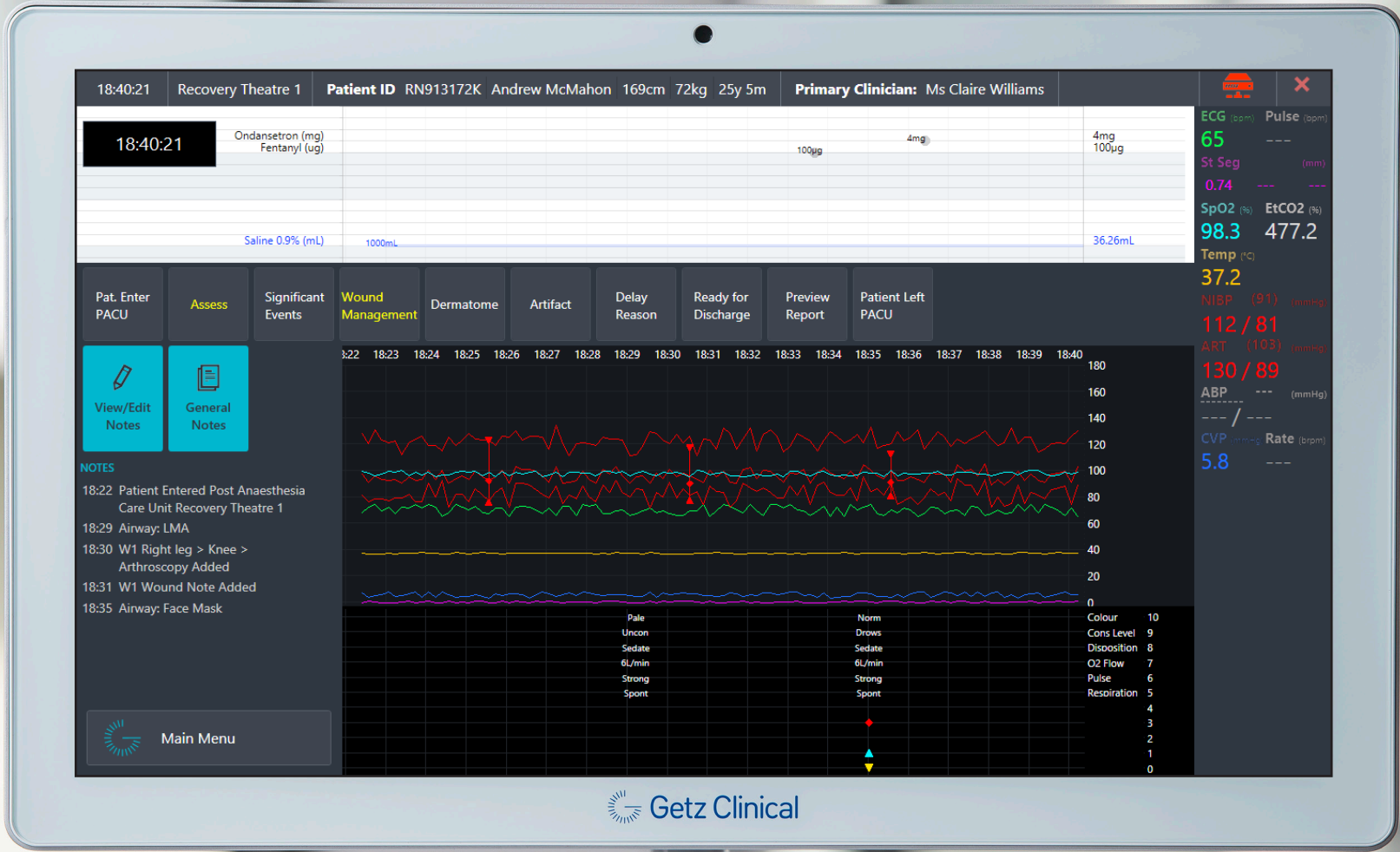
The following training is provided during our implementation program:

- **Introductory videos** — short, narrated MP4 videos that explain the major concepts and workflows within each GCC module. These tools enable clinicians and administrators to familiarise themselves with each module early in the implementation process.

- **Play and learn environments** — an online training environment that simulates real hospital scenarios, complete with virtual operating theatres, recovery bays, patients, scenarios, patient records and ward details. The play and learn environment refreshes each night and is available at any time for self-directed learning well before your hospital goes live.

- **Clinical training** — onsite training is provided for the clinical aspects of GCC including comprehensive training on all Getz Clinical modules installed in your hospital. You can select either train the trainer, end user or super user face-to-face training, delivered over a three day period.

- **Administration training** — onsite training on the use of the administrative and technical aspects of GCC, which includes how to configure the hospital's operational and process requirements, security permissions, system administration, basic IT support and troubleshooting. Hospitals can select either train the trainer or end user face-to-face training, delivered over a two-day period.

- **Getz Touch devices** — sample medical grade devices identical to those installed in operating theatres and recovery bays for the use of the GCC *Induction*, *IntraOp* and *PACU* modules are made available during implementation training sessions.

- **Early life support** — Getz Clinical trainers will be available on-site for three days after go live to provide clinical and administrative support to end users.

Ongoing training support

Once implementation is complete and your hospital goes live with GCC, we will continue to provide training support through our *Online User Assistance* site. This site, accessed through our web-based Enterprise Portal, provides you with a comprehensive set of support tools.

Resources include browser-readable user guides on each Getz Clinical product, PDF workbooks and handouts, MP4 video demonstrations and release notes. These materials enable users to conduct self-paced and self-directed learning.

Elegant eHealth solutions for every hospital

Up to **93%** faster data entry than traditional paper-based reporting methods

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Getz Clinical is a world leader in perioperative information management systems.

Our solutions, implemented through our GCC suite of software modules, have been deployed in over 50 hospitals and medical centres across Asia, Europe, Africa, Australia and the Pacific.

Major customers include Singapore General Hospital, the University Hospitals of Leicester Trust in the United Kingdom and the Chris Hani Baragwanath Hospital in South Africa. In Australia our solutions are used by the Royal Adelaide Hospital, Lyell McEwin Hospital and Queensland Health.
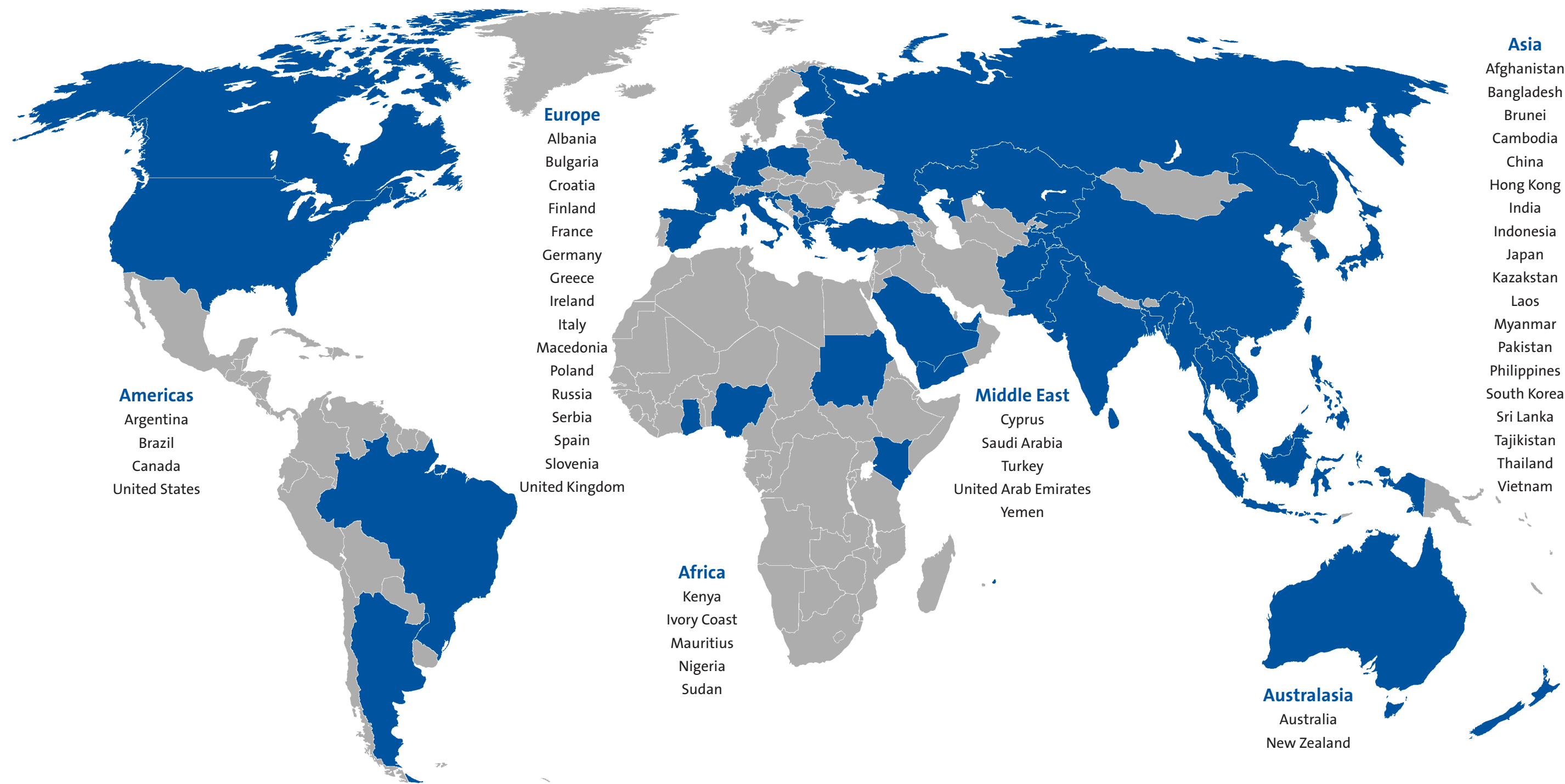
The Queensland Health project, covering 44 hospitals, remains the largest hospital network of its kind in the world.

Getz Clinical has sales and support teams operating out of seven offices in Australia, Singapore, the United Kingdom and the Philippines.

Our team of highly skilled personnel with extensive experience in providing eHealth solutions includes developers, integration specialists, project managers, clinical experts, business analysts, service delivery managers, sales managers and account managers.

Our head office is in Singapore and our development centre is located in Adelaide in South Australia.

Getz Clinical is a subsidiary of the Getz Group of companies. The Getz Group, founded in 1852, is a strategic investment business. Our products and services are delivered by 12,000 employees in 50 countries, with an annual turnover exceeding US$1.27 billion.

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